



## Welcome Team SOP

# First Impressions Role

At Hull Vineyard we want to be a church people know about all over the city. They see us at the top of the road and know who we are and what we are doing. We are the first hello, the first smile, the first energy people encounter. We stand visible and joyful, not passive but actively welcoming.

The First Impressions Team is such an important part of our church. We don't just point toward church, we call people home. We reflect Him from the very first moment. Warm. Present. Joy-filled. Intentional

## Arrival Time, Timings & Equipment Needed

9:30AM Service arrival: 8:45am- **Report to Team Leader**

11:15AM Service arrival: 10:30am- **Report to Team Leader**

- In position **at the top of Vulcan Street** (give 3minutes to walk to get there)
  - **9:00am** at the 9:30AM Service
  - **10:45am** at the 11:15AM Service
- Remain in post through peak arrival (9:35am & 11:20am)
- Regather before second service
- Equipment (*Found in the café downstairs cupboards*):
  - Bluetooth Speaker (JBL G0-4 in Phone Bluetooth settings)
  - Welcome Signs
  - High-viz Jackets/Vests



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## Roles within the team

All positioned where Vulcan Street meets Clough Road next to the Hull Vineyard Sign.

### Street Hosts

- Stand visible and central — not hidden behind signs
- Wave confidently and joyfully
- Make eye contact with drivers and pedestrians
- Create excitable, welcoming energy
- Signal clearly and safely toward the church

### Sign Holder

- Holds signage with confidence and clarity
- Never hides behind it
- Uses free hand to wave
- Engages with people visually
- **Have Fun!!**

## The Music 🎵

### How to connect to the speaker

- Hold down the power button on the speaker until you hear the noise of it coming on.
- On your phone, go to Bluetooth and 'JBL GO-4' will come up, connect to this you and you will be connected to the speaker



### The Playlist

- Scan the QR code for our playlist
- This speaks of who we are as a church, what people can expect, fun energetic worship!

### After using the speaker

- After using the speaker please disconnect it from your phone, turn the speaker off and place in the cupboard under the stairs next to the sound desk.